

Hope Church Ipswich / The Call

Booking Terms & Conditions

1. Bookings

- 1.1 One conference ticket per person.
- 1.2 By completing the booking form you are agreeing to these terms and conditions
- 1.3 Upon booking, the delegate will receive a confirmation email.

2. Payments

- 2.1 Payment in full must be received and cleared before the start of the event.
- 2.2 Hope Church Ipswich reserves the right to refuse admission for any failure by a delegate to pay the full fees for the event prior to the start of the event.

3. Venue and event content

- 3.1 Hope Church Ipswich reserves the right to run the event at a different venue to the one specified, when necessary. If this is the case Hope Church Ipswich will inform the delegate as soon as possible and provide information about the revised venue.
- 3.2 Any opinions expressed by speakers at any event are their own and not necessarily those of Relational Mission and Hope Church Ipswich.
- 3.3 Hope Church Ipswich shall endeavor to ensure that the published programme is provided. However, Hope Church Ipswich reserves the right to alter published programmes, dates and speakers according to circumstances.

4. Cancellations

- 4.1 Hope Church reserves the right to cancel, postpone or otherwise alter the content or date of an event without notice. In such circumstances, Hope Church may, at its own discretion, return any payment received without penalty of a cancellation charge.
- 4.2 In the event of cancellation by a delegate, cancellation fees will be due as follows: - FULL refund: If you make a written request no later than 60 days prior to the first day of the

Correct as of May 2023

conference, you will receive a full refund. - PARTIAL refund: If you make a written request 45 days prior to the first day of the conference, you will receive a 50% refund. - NO refund: Requests for refunds made within 30 days prior to the start of the conference or event will not be eligible for a refund. If you fail to attend the conference, you are not entitled to a refund unless you have canceled your booking in accordance with the above.

4.3 To request a refund in accordance with the above you must notify us in writing by email to rebekah@relationalmission.com. Hope Church Ipswich will endeavor to issue your refund as soon as possible and no later than one month after the conference has finished.

5. Substitutions

Substitute delegates will be accepted, subject to prior notification to Hope Church. Where possible, Hope Church Ipswich asks the delegate to inform it of the alternative delegate's name at least 7 days before the date of the conference.

6. Personal belongings

Personal belongings and items belonging to or in the possession of the delegate brought onto the venue are the sole responsibility of the owner and Hope Church Ipswich accepts no responsibility for such items.

7. Force majeure

Hope Church Ipswich will not be liable for any failure or delay in the delivery of the conference, which is caused by circumstances beyond its reasonable control. Where such an event occurs Hope Church Ipswich's obligations will be suspended for so long as such circumstances continue or the conference may be canceled in which case the provisions of Clause 4 will apply.

8. Copyrights

8.1 Hope Church and Relational Mission reserves all rights in the content of all events and Materials. By completing and submitting the booking form customers acknowledge that all rights in the content of events and materials shall be owned by Relational Mission (or the consultant responsible for developing the event and Materials) and that in attending an event delegates will not obtain any rights whatsoever in such content or materials.

8.2 The customer / delegate agrees not to reproduce, sell, hire or copy materials (in whole or part) and not to use such materials except for the purpose of post event reference.

8.3 Where the delegate does not sign the booking form, the customer shall procure that the delegate is bound by these terms.

9. Data protection

9.1 Details of the delegate will be added to the Hope Church and Relational Mission database in order to process your booking and communicate with you about the conference and other related activities / services Hope Church and Relational Mission offers. All data is processed in accordance with our data protection and privacy policies.

9.2 If you do not wish to receive any further information from us please notify us at rebekah@relationalmission.com

10. Limitation of liability

10.1 Except in respect of liability for death, personal injury or loss caused by Hope Church Ipswich's negligence (for which no limit or exclusions of liability apply), Hope Church's aggregate liability, whether for damages or compensation of any nature arising from the contract for the event (including as a result of negligence) shall be limited to the total sum or sums paid by the customer for attendance at the chosen event.

10.2 Hope Church Ipswich and Relational Mission shall not be liable in respect of loss of profits, business, revenue, goodwill or anticipated savings or indirect or consequential loss or damage (whether caused by negligence or otherwise); or any act, omission or breach of contract by the customers, employees, agents or subcontractors.

11. Miscellaneous

11.1 If you have any additional requirements due to a disability or any other reason please notify us to discuss requirements.

11.2 Hope Church Ipswich will not be liable for any travel or other expenses incurred by delegates attending events.

11.3 Delegates agree to comply with Hope Church Ipswich's policies and procedures at all times during the conference.

11.4 Hope Church Ipswich reserves the right to refuse admission to any person whom it considers in its absolute discretion to be unsuitable for admission to the event or to remove any such person after the commencement of the event.

11.5 The contract arising from a booking does not create or infer any rights under the Contracts (Rights of Third Parties) Act 1999 which are enforceable by any person who is not a party to the contract.

11.6 Any contract arising from these terms shall be governed by and construed in accordance with English law and any dispute that may arise between the parties concerning these terms or any contract arising therefrom shall be subject to the exclusive jurisdiction of the English Courts.

If you have any questions regarding these terms and conditions please contact rebekah@relationalmission.com